

DEMANDLAB BROWSER AND EMAIL CLIENT SUPPORT

DemandLab works diligently with clients to ensure that emails and landing pages render consistently and as intended. However, email and landing page design and layout may vary slightly based on various email clients as well as browser and browser settings. These are out of DemandLab's control.

The client accepts that layouts may vary slightly from the original design provided.

DemandLab currently supports and performs render tests for the following **email clients**:

TABLETS

- iPad Pro (9.7, 11, and 12.9-inch) on iOS 13 and higher

PHONES

- Phone 7 and newer on iOS 12 and higher
- Pixel Gmail on Android 8 and higher
- Samsung Mail on Android 7 and higher

DESKTOP

- Apple Mail 12 and newer
- Outlook 2016 (Windows and macOS)
- Outlook 2019 (Windows and macOS)
- Outlook Office 365 (Windows and macOS)

WEBMAIL*

- Gmail (Windows and macOS)
- Outlook.com (Windows and macOS)
- Office 365 (Windows and macOS)

**We support webmail clients for all major browsers, detailed on page 2.*

DemandLab currently supports and render tests the latest versions of the following **browsers**:

SUPPORTED BROWSERS

- Google Chrome
- Google Chrome for Android
- Mozilla Firefox
- Apple Safari
- Apple Safari for iOS
- Microsoft Edge

UNSUPPORTED BROWSERS

- Microsoft Internet Explorer
- Opera including Mini
- Brave
- Vivaldi
- UC Browser
- V
- Thunder

DemandLab aims to provide support for as many other email clients through best practices and may be able to support some additional email clients or browsers on request. Due to technology limitations, not all requests can be accommodated. Current clients should discuss any additional support needs with the technical lead or email requests@demandlab.com.

Subject to change without notice and at DemandLab's discretion. This document was last modified on April 30, 2021.



DemandLab is a technology-focused marketing consultancy that accelerates revenue for its clients through strategic solutions. Learn more at demandlab.com.

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